

# Quick Guide to the SecureMessaging App for Existing Clients

You need to install and register the SecureMessaging App before you can use the pushTAN procedure. This Quick Guide for Existing Clients walks you through how to do this step by step.

## 1. Downloading and installing the SecureMessaging App

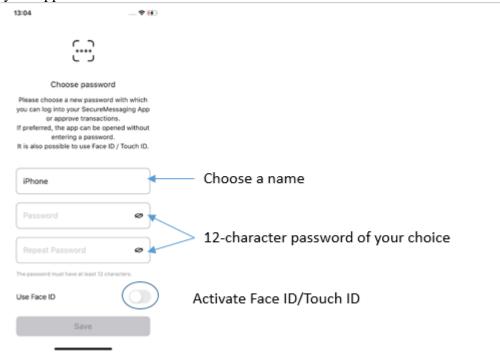
You can download Warburg Bank's SecureMessaging App via your app store.



Enter "MMWarburg" in the search bar and select the "M.M. Warburg SecureMessaging" app.

# 2. Registering in the app

Once you have successfully downloaded the app from your app store, you will be prompted to login to your app.



#### 3. Registering the app as a new TAN medium in the online banking system

Please run through the following steps to link the app with your account:

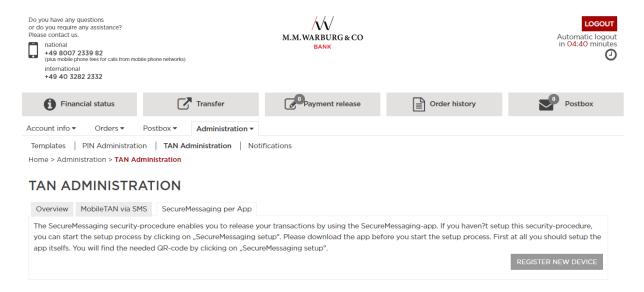
3.1. Open the online banking system

Open M.M.Warburg & CO's <u>online banking system</u> on your device and log in using your client number and PIN as normal.



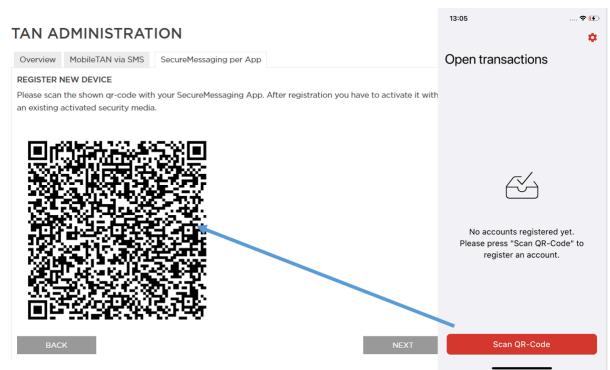
## 3.2. Register the new TAN medium

In the online banking system, go to **Administration => TAN Administration => SecureMessaging via app => REGISTER NEW DEVICE**.



#### 3.3.Scan the QR code

After you have confirmed that you want to register a new device, a QR code will be displayed in the online banking system; please scan this with the app on your mobile device.

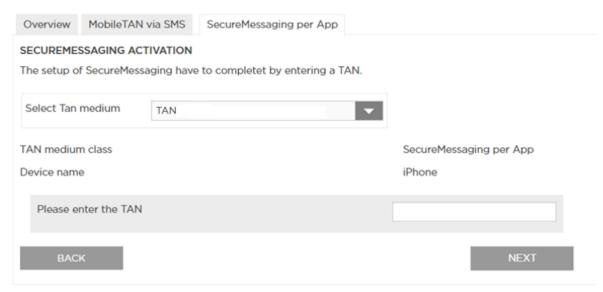


After you have scanned the QR code with the app, click on NEXT in the online banking system.



# 3.4. Use a TAN to confirm the new TAN medium

## TAN ADMINISTRATION

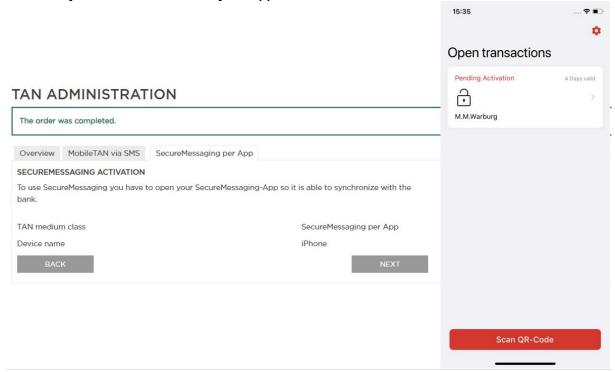


Please confirm registration of the new TAN medium using a TAN sent via the medium you have used up to now (SMS TAN or TAN generator).

After this, click on NEXT.

# 3.5. Use the activation code to activate the app

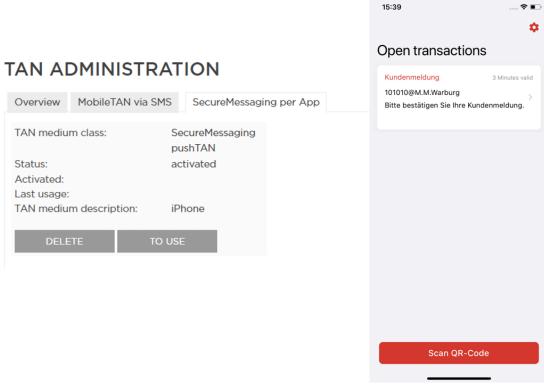
You can now activate the new TAN medium. To do this, you need to confirm the activation code that you have been sent via your app.



After you have confirmed the code in the app, click on NEXT in the online banking system.



#### 3.6. Use the SecureMessaging App



Now click on USE here to confirm that you want to use the app in the app itself.

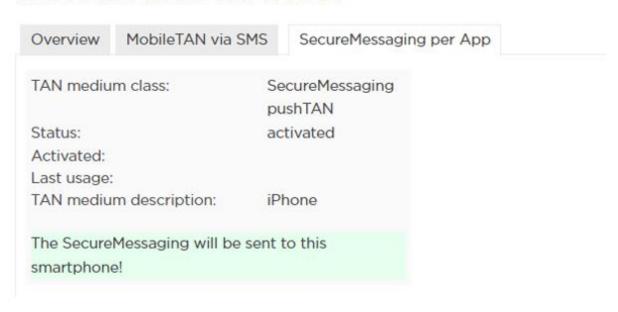
#### 3.7. Finish

You can now use the app as a TAN medium.

Templates | PIN Administration | TAN Administration | Notifications

Home > Administration > TAN Administration

# TAN ADMINISTRATION

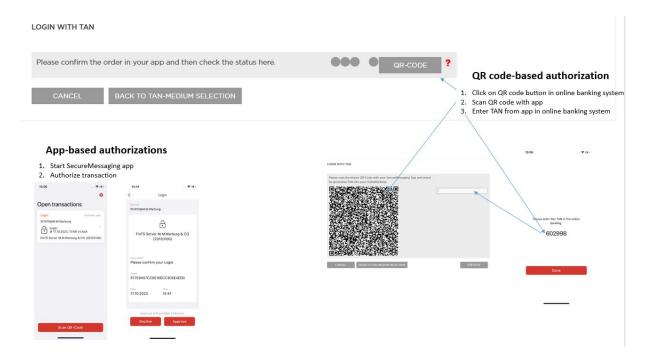




# 4. Authorizing transactions via the app

You can authorize all transactions right away as follows:

- Using the app or
- By scanning the QR code



Please contact our service line if you have any questions about the Secure Messaging App or online banking. The service line is available between 6:00 a.m. and 10:00 p.m. every day, and is free of charge in Germany. The numbers are as follows:

Germany: 0800 72 33 982

International: +49 40 328 223 32

or via e-mail: <a href="mailto:service@mmwarburg-service.com">service@mmwarburg-service.com</a>